

## Ignite Smartwatch FAQ's

1. Can I read incoming messages and social app alerts on my smartwatch? Or will I only receive a notification alert?

Ans: You will be notified once you receive any new text message notification or social media alerts on your Smartwatch. Make sure your smartwatch is connected via Bluetooth to the smart app on your mobile phone. Also, enable notification alerts for specific app on the smart app.

2. Which smartwatch out of the 3 (ACE/TRAK/IGNITE) has better battery backup?

Ans: The Crossbeats ACE and TRAK have a 15 days playtime with about 30 days of standby time. The IGNITE has 10 days playtime with 18 days of standby.

3. Which smartwatch has the better display, ACE or TRAK?

Ans: The ACE possesses a 3D hologram UI display, first in the segment. TRAK flaunts a HD IPS display and the IGNITE comes with a full touch IPS display. All these smartwatches have incredible display quality.

4. Can the ACE/TRAK/IGNITE be used while swimming?

Ans: All the 3 watches come with IP68/3 ATM water resistivity. They can be used while swimming.

5. Can I control music with IGNITE/ACE/TRAK?

Ans: Yes, once the smartwatch is connected to your smartphone via Bluetooth, you can control the music on the smartwatch.

6. How many sports are available on each watch?

Ans: All 3 smartwatches offer ample sports activities. ACE houses 8 sports mode, TRAK has 10 sports mode and IGNITE gets a 6 sports mode.

7. What are the different health monitors on each watch?

Ans: ACE and TRAK share the same line up of health trackers, which are Pedometer, Sleep monitor, HR tracker, Blood pressure monitor, SpO2 analyser and Breath training. On IGNITE you get to see all of them except the Breath training.

8. Can I check my blood oxygen level on the smartwatch?

Ans: Yes, you can check your Blood oxygen (SpO2 levels) as well as Blood pressure rates on all the 3 smartwatches.

9. Does the smartwatch have GPS tracker?

Ans: Yes, the GPS tracker however can be used only on the SmartApp in the outdoor running activity mode and not visually available on the smartwatch. NOTE: IGNITE does not have this function.

10. Which Smart app is used for these smartwatches?

Ans: ACE uses the DaFit, TRAK uses the YFit, IGNITE uses our in-house app the CB Xplore

11. Can the straps be changed on my IGNITE/ACE/TRAK?

Ans: Yes, it can be changed on all the 3 watches.