

Troubleshooting Steps for all Home Audio Speakers:

1. Home Audio Speaker connectivity can be either Wired or Wireless:

- You need to connect all units of Home Audio Speakers together as per the guide given in the box. Post that you can connect with any music source through Aux cable, HDMI or USB or via Bluetooth.



<https://soundcertified.com/wp-content/uploads/2017/11/speaker-connection-set-image.jpg>



https://encrypted-tbn0.gstatic.com/images?q=tbn:ANd9GcS46ibTkJnI_lplOlZS9GxqJbEeTd8fiPeenA&usqp=CAU

2. Fully charge the wireless speakers (with inbuilt battery backup) before using it for the first time
3. Pairing of Speaker with smartphone via Bluetooth
 - Press button to enter Bluetooth pairing mode
 - You will often hear an audio cue or see some flashing lights to inform you that your device has entered pairing mode (Check your brand manual to find out more)



https://encrypted-tbn0.gstatic.com/images?q=tbn:ANd9GcSlxQXt7IU8C528zaMUhcC8_zrDiBwHdCntYA&usqp=CAU

3. Wireless speaker connectivity range is up to 10-30meter.

- If you're unable to connect within this range, check Bluetooth version and android version of your device (If the BT version is old the range gets decreased and in some cases it does not connect)
- Try connecting with another device to rule out issues with the speaker.

4. Try turning Bluetooth mode OFF and ON again

- Disable and re-enable Bluetooth on your phone/computer and see if the speaker name appears in the list
- If this doesn't solve your issue, also try restarting your phone/computer

5. Bluetooth connection with wireless speakers is suddenly disconnected

- The speakers may have automatically switched the Bluetooth connection to another paired device.
- Disconnect the Bluetooth connection and then try connecting with the desired device again.

6. Verify that your smartphone or laptop is not in any sort of battery saving mode in which Bluetooth is disabled.

7. Your Bluetooth connection is established but you are not able to listen audio.

- Check if volume of source device and speaker is not min or zero.
- Check if Music is playing, not paused.
- Check if all speaker units are properly connected with main unit to receive power signals.
- If you have checked above steps and still not able to play music, try changing the source device and connect your speaker to new source and repeat the above process.